



KLAS[™]
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MARKET INTELLIGENCE LEADERS

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KLAS Klarification[™] Re: Emergisoft

This notification is a clarification or correction of the public use of KLAS data where the use of KLAS data was unclear, partial or incorrect.

Today's Date: August 2, 2004

Who: Emergisoft

What: Emergisoft ED

When: July 8, 2004

Where: Emergisoft press release: http://biz.yahoo.com/bw/040708/85761_1.html

Data Claim: The above Emergisoft press release makes references to “EmergisoftED(TM), as either the “No. 1 vendor” or “ranked first” among Emergency Department Information Systems (EDIS) vendors in eight select KLAS performance measures (scoring “X out of 10”) as reported on Platinum KLAS[™], June 24, 2004.

Data Klarification: On June 24, 2004, the performance ratings reported in the EmergisoftED press release were the ratings reported on Platinum KLAS[™]. The press release did not inform the reader that the KLAS data was asterisked (indicating that the number of EmergisoftED client sites that had reported to KLAS did not meet the KLAS minimum). These published results are intended solely for early trend detection.

Data Restatement:

- 1. EmergisoftED does have the highest score of all ED products in these eight areas, taking into account that the data is asterisked as reported in Platinum KLAS[™]. When comparing the EmergisoftED scores with other ED solutions, the reader should take into account that EmergisoftED does not have the minimum number of sites reporting, while the solutions being compared to EmergisoftED have met and exceeded the KLAS minimum.*
- 2. KLAS ratings are based on a 1-9 scale where 9 is the highest possible rating.*