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KLAS Klarification[®] Re: 2012 SaaS EMR report

This notification is a clarification or correction of the public use of KLAS data where the use of KLAS data was unclear, partial or incorrect.

Today's Date: September 25, 2012

Who: KLAS

What: KLAS "SaaS EMR 2012: Is It for You?" report

When: May 2012

Where: KLAS "SaaS EMR 2012: Is It for You?" report available from the KLAS website www.KLASresearch.com

Data Claim: Practice Fusion ranked 2nd in the "SaaS EMR 2012: Is It for You?" report with an overall performance score of 84.6.

Data Klarification: In addition to individual bias checks, KLAS periodically reviews product data for irregularities and for evidence of bias. KLAS recently applied an additional data check to the research pool for the "SaaS EMR 2012: Is It for You?" report and found that a pool of evaluations gathered by KLAS did not represent a random sample of the Practice Fusion universe and had biased the report findings for Practice Fusion. The bias discovered was not attributed in any way to Practice Fusion's actions.

As a result, KLAS has made sure that the research pool for Practice Fusion now represents a random sample of the Practice Fusion universe in accordance with KLAS practices. All affected scores, charts, and text have been corrected, and KLAS has republished the "SaaS EMR 2012: Is It for You?" report. With the change, Practice Fusion's rank changes from 2nd to 6th with an overall performance score now of 79.0. The corrected report is now on KLAS' website.

Data Restatement: Practice Fusion ranks 6th with an overall performance score of 79.0 revalidated as of 9/1/2012.